



Service Guidebook

Hotel Gautinger Hof

Guests-Information of A-Z

A

Arrival

Your room will be available on your arrival from 14:00. Early arrival can be also arranged on request.

B

Baby Bed

We have a baby bed available for 20,00 € per a night.

Bank

Kreissparkasse München - Starnberg Geldautomat

Bahnhofstr.13

82131, Gauting

Tel.: 089/238 010

Opening Hours:

Monday – Wednesday 08:45 – 12:30 and 13:30 – 16:00

Thursday 08:45 – 12:30 and 13:30 – 18:00

Friday 08:45 – 12:30

Saturday und Sunday Closed.

Bar

Please refer **Restaurant**.

Bed Linen Cleaning

Daily change of your bed linen is available for additional fees on request.

Blanket

An additional blanket is available on your request at the reception.

Breakfast Time

The breakfast buffet is provided for you on weekdays from 7:00am to 10:00am and on weekends from 7:30am to 10:00am in the breakfast room (in a restaurant on the ground floor). You may help yourself as much as you would like at our breakfast buffet, but please don't take anything out.

C

Check in

from 14:00pm at the reception, early arrival can be arranged on request.

Check out

until 12:00pm at the reception.

Copy Service

you can copy at the reception.

Credit Cards

We accept: American Express Card, Master Card, Visa Card, EC-Card.

D

Departure

We kindly ask you to check out until 12:00pm and to hand out your room key to the reception staff. In case of a departure before 7:00am, we ask you to pay the bill on the day before the departure. Of course there is a possibility to keep your luggage at a suitable place until your departure.

Doctor

Please refer **Medical Doctor**.

Dogs

are readily allowed with 10,00 € per night.

E

E-Mail

Please inform us when you would like to receive from us by E-Mail.
Our E-Mail address is: "gautingerhof@t-online.de".

Emergencies

In case of the emergency please do not hesitate to dial the emergency number!

Police: 110

Fire / Ambulance: 112

Emergency Medical Service

Tel.: 01805/19 12 12

F

Fax

For sending or receiving faxes, please contact the reception.

Fire / Fire extinguishers

Please check the fire escape plan in your room for your own safety.

Fire extinguishers are located on each floor.

G

H

Hotel Entrance

Please take your room key with you. The entrance door can be opened by your room key.

Hygiene Items

Have you forgotten something? Toothbrush, toothpaste, shaving kit, etc. Please contact the front desk.

I

Information

Of all kinds you can get at the reception. (e.g. maps, public transportation, etc.).

Internet

For free.

Invoice

We ask departing guests to pay their room/telephone/minibar bills directly after the breakfast on the day of departure. We accept cash payment, EC-Card, as well as the previously mentioned credit cards.

J

K

Key Box

In front of our entrance on the wall on the right side, you can find a key box for the guests who arrive after 19:00pm to put the room keys inside. We program the electronic code with 4 given numbers that you can choose to open the box. As you press the code number on the keyboard, the box for your room key will open automatically.

L

Laundry

You can bring your laundry to the reception for washing and ironing as paid service. Ironing kit is available at the reception.

Luggage Service

We help you with your luggage on your request. Please contact our reception staff.

M

Medical Doctor

Allgemeinarztpraxis (General Medical Office) Klaus Schwab

Monday	8:00 – 12:00
Tuesday	8:00 – 12:00
Thursday	8:00 – 12:00
Friday	8:00 – 12:00

Pippinplatz 4, 82131 Gauting
Tel.: 089/893 400 81

N

Newspapers / Magazines

You can find them on the first floor for free of charge.

O

P

Parking

The use of our parking in the yard is free of charge for hotel guests. Also we have the underground garage, which entrance can be found about 30m away from the Hotel entrance. The door of the parking garage can be opened by using garage key (you can get the key at the reception).

For the use of the underground parking garage, we charge 10,00 € per a night.

Payment

You can pay by cash or credit cards (please refer **Credit Cards**).

Pharmacy

Godo Apotheke

Opening Hours:

Monday – Friday 09:00 – 13:00 and 14:00 – 18:00
Saturday 09:00 – 13:00

Pippinplatz 4a, 82131 Gauting

Tel.: 089/850 56 52

Pillow

Extra pillows are available on request at the reception.

Post

The Post Office Gauting, you can find in ca. 4 minutes on foot away from our Hotel:

Bahnhofplatz 4

82131 Gauting

Tel.: 089/850 269-78

Public Transportation

Nearby you can find the S-Bahn station. (ca. 3 minutes on foot)

Q**R****Reception**

The reception is open on weekdays from 7:00 to 19:00 and on weekends from 7:30 to 19:00.

Restaurant

The restaurant Namaskar is pleased to welcome your visit.

Opening times:

Monday to Sunday 11:30 - 14:30 and 17:30 - 23:00.

Room Service

Is not offered in our house.

S**Safe**

There is a safe for valuables in every room in the closet.

Sewing Kit

Needle and thread are available on request at the reception.

Sewing Service

Buttons came off? – We help you gladly!

Shoe Polish

Can be found on the first floor.

Smoking

Smoking is prohibited in the whole hotel building.

T

Taxi

You can call a Taxi at the reception or directly from your room:

- Taxi at Station 850 10 34
- Taxi Hashmat 0171 3691257

Telephone

- Reception: to contact us, please dial „100“
- For external calls: please dial „0“first before the phone numbers.
- For internal calls: please dial „100+Room number “
(e.g. Room number 1= 101, Room number 12=112)

Room	1	2	3	4	5	6	7	8	9	10	11
Phone	101	102	103	104	105	106	107	108	109	110	111
Room	12	14	15	16	17	18	19	20	21	22	23
Phone	112	114	115	116	117	118	119	120	121	122	123

You can be reached directly from outside calls; by giving your phone number as bellow:

Phone number: (089) 893 258 + your internal number
(Room 1= (089) 893 258 101, Room 12 = (089)893 258-112)

Towels

We have more for you to use. Please ask at the reception.

TV

In each room there is a flat screen TV with satellite connection.

We kindly ask you not to change the preset settings. Please contact the reception if there are any problems. We kindly ask you, to set your TV on low volume, so that the other guests are not disturbed.

U

Umbrella

can be found on the first floor in front of the reception.

V

Valuables

Please use the safe for depositing your cash (there is a safe in every room). The hotel is not liable for any valuables in the room.

W

Wi-Fi

You can use internet with Wi-Fi for free in the Hotel.

Wi-Fi: Gautinger Hof

Key: 91371985

X

Y

Z